

## **MY INTERRAIL – TERMS & CONDITIONS**

**Valid as at June 2023**

### **1. GENERAL**

In these Terms and Conditions, 'We' (and 'us' or 'our') refers to ATOC Ltd, trading as 'My Interrail'.

'You' (and 'your') are the customer who purchases an Interrail Pass or Passes for your own travel and/or for any other travellers who have requested you to purchase an Interrail Pass on their behalf.

'Interrail Pass', 'Pass' or 'mPass' refers to an Interrail Global Pass or Interrail One Country Pass available for sale in the variants described in these Terms & Conditions and on this website.

The term 'Pass' or 'mPass' also means the plural.

'Carriers' are the railways and ferry companies, listed in Section 4, which participate in the Interrail Pass offer.

The 'Data Protection Laws' mean the Data Protection Act 2018; the UK GDPR and, where we transfer your data to a carrier in another country the EU GDPR, together with all amendments or subsidiary legislation as enacted from time to time.

### **2. YOUR CONTRACT WITH US**

When you purchase an Interrail Pass from us, the contract is for ATOC to supply a valid Pass for use on the services offered by the participating Carriers listed in Section 4, and is discharged and performed when we supply the Pass to you. The terms and conditions applying to the Pass purchased are agreed with and taken as accepted by you at the time of payment (including any additional terms specific to the product purchased). There shall be no contract between you and us until we have received the full purchase price for the Pass ordered and sent you a confirmation e-mail detailing the Pass purchased and confirming that the payment has been accepted.

### **3. YOUR CONTRACT WITH THE PARTICIPATING CARRIERS**

Your contract in respect of transport is with the Carrier(s) or other service provider(s) covered by the Pass. We act only as an agent and accept no liability for any matters arising from or otherwise connected with your transport contract.

Where travel is within one country, the relevant Carrier's conditions of carriage and byelaws are incorporated into your contract together with those of any other carrier.

Where travel is with two or more Carriers in different countries which are party to the International Rail Convention, your contract also includes:

- (i) the 'Convention concerning International Carriage by Rail (COTIF) of 1999 and its Appendix A the 'Uniform Rules Concerning the Contract of International Carriage of Passengers by Rail (CIV)';
- (ii) In so far as it is applicable in the various countries and to the services in question, to Regulation (EC) No. 1371/2007 of the European Parliament and of the Council of 23 October 2007 on rail passengers' rights and obligations (PRR) including the CIV Uniform Rules in the version of Annex 1 to the PRR;
- (iii) To the General Conditions of Carriage for Rail Passengers (GCC-CIV/PRR), when adopted by the carriers involved in the transport;
- (iv) To the Interrail Pass Conditions of Use, together with the various carriers' special conditions of carriage. These include common conditions of carriage for several modes (local transport operators consortium); and

- (v) to the law to which a carrier by sea is subject and to the special conditions laid down for maritime sections in mixed rail/sea carriage.

All conditions of carriage contain limitations of liability and we recommend that you read these before travelling.

The CIV and the byelaws and conditions of any Carrier will contain exclusions and limitations of liability for loss or losses, injury, damage and destruction of baggage and late deliveries. Restrictions may also be imposed on the amount of baggage and the type of baggage you may take and a charge may be levied in respect of excess baggage. Please check before travelling any requirements as to labelling and lost and unclaimed baggage that may also apply. We accept no liability for the failure of any Carrier or other service provider and have no liability for theft, loss of or damage to persons or effects. We also accept no liability for any loss caused by a force majeure event or where we're prevented from fulfilling your order either by law or any third party. We exclude all liabilities to you to the maximum extent permitted at law. In all other circumstances our liability shall be limited to the cost of the Interrail Pass.

#### 4. THE INTERRAIL PASS OFFER

The following carriers participate in Interrail:

CARRIER	NAME AND COUNTRY	GLOBAL	ONE COUNTRY
<b>ATOC</b>	ATOC (Great Britain), representing all domestic passenger operators in Great Britain (excluding Northern Ireland)	Yes	Yes
<b>Attica</b>	Attica Group (Greece) including Superfast Ferries and Blue Star Ferries	Yes	Yes
<b>BDZ</b>	Bulgarian State Railways	Yes	Yes
<b>CD</b>	Czech Railways	Yes	Yes
<b>CFF/SBB/FSS + BLS</b>	Swiss Federal Railways including private company BLS	Yes	Yes
<b>CFL</b>	Luxembourg National Railways. Note: The Benelux One Country Pass is formed together by CFL, NS and SNCB.	Yes	Yes
<b>CFR</b>	Romanian Railways	Yes	Yes
<b>CP</b>	Portuguese Railways	Yes	Yes
<b>DB</b>	German Railways	Yes	Yes
<b>DSB</b>	Danish State Railways	Yes	Yes
<b>ELRON</b>	Estonian Railways	Yes	Yes
<b>EST</b>	Eurostar (Great Britain, France, Belgium, Netherlands)	Yes	No
<b>GYSEV</b>	Regional railway company operating in eastern Austria and Western Hungary	Yes	Yes
<b>HZ</b>	Croatian Railways	Yes	Yes
<b>IE</b>	Irish Transport Company (IE Irish Rail and NIR Northern Ireland Railways)	Yes	Yes
<b>LEO</b>	Leo Express (Czech Rep.)	Yes	Yes
<b>LTG</b>	Lithuania Railways (LTG Link)	Yes	Yes
<b>MAV-START</b>	Hungarian Railways (inc. GYSEV)	Yes	Yes
<b>NIR</b>	Northern Ireland Railways	Yes	Yes

<b>NS</b>	Dutch Railways. Note: The Benelux One Country Pass is formed together by CFL, NS and SNCB.	Yes	Yes
<b>NSB</b>	Norwegian State Railways	Yes	Yes
<b>OeBB</b>	Austrian Federal Railways (inc. Liechtenstein)	Yes	Yes
<b>PKP</b>	Polish State Railways	Yes	Yes
<b>PV</b>	Latvian Railways	Yes	Yes
<b>RegioJet</b>	RegioJet (Czech Rep.)	Yes	Yes
<b>RENFE</b>	Spanish National Railways	Yes	Yes
<b>SJ</b>	Swedish Railways	Yes	Yes
<b>SNCB</b>	Belgian National Railways. Note: The Benelux One Country Pass is formed together by CFL, NS and SNCB.	Yes	Yes
<b>SNCF</b>	French National Railways (inc. Monaco)	Yes	Yes
<b>SV</b>	Serbian Passenger Railways	Yes	Yes
<b>SZ</b>	Railways of Slovenia	Yes	Yes
<b>TCDD</b>	Turkish State Railways	Yes	Yes
<b>THA</b>	Thalys (France, Belgium, Netherlands)	Yes	Yes
<b>Thello</b>	Thello Private Company (Italy. France)	Yes	No
<b>Hellenic Train</b>	Hellenic Railway Organisation (Greece).	Yes	Yes
<b>Trenitalia</b>	Italian Railways	Yes	Yes
<b>VR</b>	Finnish Railways	Yes	Yes
<b>WB</b>	WestBahn (Austria)	Yes	Yes
<b>ZPCG</b>	Railways of Montenegro	Yes	No
<b>ZFBH</b>	Railways of the Federation of Bosnia-Herzegovina	Yes	No
<b>ZRS</b>	Railways of the Republic of Srpska	Yes	No
<b>ZRSM</b>	Railways of North Macedonia	Yes	Yes
<b>ZSSK</b>	Railways of the Republic of Slovakia	Yes	Yes

### **Interrail Global Pass**

The Interrail Global Pass entitles the holder to travel on the networks/services of all participating railways in 33 European countries and participating private rail and ferry companies, in accordance with the Class and Validity of the Pass held.

#### *Validity and Scope*

There are two types of validity:

- Continuous (15 days, 22 days, 1 month, 2 months, 3 months) and
- Flexi (4 days within 1 month, 5 days within 1 month, 7 days within 1 month, 10 days within 2 months and 15 days within 2 months.)
- All Passes must be activated within 11 months of the purchase date otherwise the booking will expire with no extension, exchange or refund due.

#### *Classes & passenger types*

The Interrail Global Pass exists in 4 variants:

- Adult (28-59 years old on first day of Pass validity),
- Child (4-11 years old on first day of Pass validity),
- Senior (60 years old or over on first day of Pass validity),
- Youth (12-27 years old on first day of Pass validity),

These are available for either 2<sup>nd</sup> class only, or 1<sup>st</sup> and 2<sup>nd</sup> class travel. Note that 1<sup>st</sup> class travel may not be available on all routes, this has been catered for in the price.

## **One Country Pass**

The Interrail One Country Pass exists in 30 geographic variants and entitles the holder to travel on the network/services of participating operators in one of 33 European countries.

Please Note:

- Belgium, Netherlands and Luxembourg are combined into a single Benelux One Country Pass. There are no individual One Country Passes available for these countries.
- In addition to the Greece One Country Pass, there is a Greek Islands Pass purely for travel on ferries of the Attica Group.

### *Validity and Scope*

- One Country Passes are only available in Flexi format (3 days / 4 days / 5 days / 6 days / 8 days within 1 month)
- All Passes must be activated within 11 months of the purchase date otherwise the booking will expire with no extension, exchange or refund due.

### *Classes & passenger types*

Each Interrail One Country Pass exists in 4 variants:

- Adult (28 years old or over on first day of Pass validity),
  - Child (4-11 years old on first day of Pass validity),
  - Youth (12-27 years old on first day of Pass validity),
  - Senior (60 years old or over on first day of Pass validity),
- These are available for either 2<sup>nd</sup> class only, or 1<sup>st</sup> and 2<sup>nd</sup> class travel. Note 1<sup>st</sup> class travel may not be available on all routes, this has been catered for in the price.

## **5. PURCHASING AN INTERRAIL PASS**

### **Eligibility to Purchase**

Interrail Passes are available for residents of the countries listed below:

Albania, Andorra, Austria, Belarus, Belgium, Bosnia-Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark\*, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Moldova, Monaco, Montenegro, Netherlands, North Macedonia, Norway, Poland, Portugal, Romania, Russian Federation, San Marino, Serbia, Slovakia, Slovenia, Spain\*, Sweden, Switzerland, Turkey, Ukraine, United Kingdom\* and Vatican City.

\* Denmark includes Faroe Islands but excludes Greenland

\* Spain includes Canary Islands, Melilla and Ceuta

\* United Kingdom includes Northern Ireland, Channel Islands, Isle of Man and Gibraltar

Permanent residents or temporary residents of these countries may purchase an Interrail Pass. Temporary residents will need to bring an official European residency card or document along during their travels that matches their stated country of residence appearing on their Interrail Pass. Residents outside of Europe will need to purchase a Eurail Pass. Passes are non-transferable and must only be used by the person or persons specified on the Pass.

You cannot buy an Interrail Pass for travel in the country of your residency. Residents of an eligible country, in which there is no participating railway (e.g. Albania) can purchase an Interrail Global Pass or Interrail One Country Pass of their choice. Train operators and their representatives may ask at any time for proof of foreign residency and reserve the right to confiscate the Pass if the customer is unable to produce such proof. Interrail Passes may be purchased up to 11 months in advance of

their first date of validity. All Passes must be activated within 11 months of the purchase date otherwise the booking will expire with no extension, exchange or refund due.

### **Accuracy of details**

We make every effort to ensure that all Passes booked through us are issued correctly and efficiently but in the event of any error or delay occurring in connection with the booking or the issue of Passes, the maximum liability to you will be to refund the price of your Pass. Names on travel documents must match exactly those shown on passports. Corrections cannot be made to any mistakes made during the booking and purchasing of an Interrail Pass. The Pass will involve the cancellation of the incorrect Pass (with fees) and the re-booking by you of a new Pass with the correct details. (Please see Section 7 for further details on refunds). A Refund will then be issued to you (on the card with which payment was made) upon the return of the cancelled Pass to our offices (please allow 3 to 5 working days from this time for the refund to appear back on your card).

Promotional Passes are non-refundable, as stated at time of booking and regular Passes will be available alongside Promotional Passes should you not wish to be subject to Promotional Pass restrictions. Restrictions on Promotional Passes will be displayed during the booking process on [myinterrail.co.uk](http://myinterrail.co.uk).

### **Despatch / receipt of tickets**

Where your Pass is issued as a paper ticket, your Interrail Pass will be sent by Royal Mail and should arrive within two working days of your order being confirmed. Note that Royal Mail deliveries are a secure service and a signature is required on delivery.

Where your Pass is issued digitally, your Interrail mobile Pass (mPass) booking reference will be sent by email confirmation to the email address provided at time of booking. You will be required to download Eurail's 'Rail Planner' app to your electronic device in order to upload your mPass barcode to travel.

Paper Passes for customers residing outside the UK will be sent by DHL international courier service. Note that we will only send Passes to the eligible countries listed above.

Please examine your Pass carefully upon receipt. We accept no liability for errors resulting from incorrect information provided by you. If you notice any inaccuracy, you must tell us as immediately, no later than within 24 hours of receipt of your Pass. One of our team members will then cancel your incorrect Pass and you will be required to place another order for your new Pass. A 15% cancellation fee will also be applied by us if the details such as the spelling of your name, the date of birth, country of residence or your passport number were incorrectly entered by you when you made your booking. We reserve the right to direct you to update Pass details via the app, if you have purchased a mPass. Regardless of the number of people on each booking, we will only communicate with and action requests from the designated Lead Traveller in the party.

## **6. PRICES & PAYMENT**

### **Prices**

All Passes are priced and charged in Pounds Sterling (GBP). If you are paying with an overseas registered card you will be debited in your local currency at an exchange rate determined by your

bank. For customers in Euro (EUR) countries this may mean that the amount debited from your card is not equal to the published EUR price for the Pass purchase.

### **Payment cards and fees**

A Pass may only be paid for by the following credit or debit cards: Visa Credit, Visa Debit, Mastercard Credit and Mastercard Debit. Your booking may incur one or more of the following fees: a booking fee, credit card fee, postage and packing charges, and/or other applicable fees. These will be confirmed to you before confirmation of your booking.

## **7. REFUNDS**

Refunds can be applied for if an Interrail Pass is returned to us before the first day of validity, or up to 1 month after the last day of validity as long as the Pass has been certified as "UNUSED" by a Carrier before the first day of validity. In both cases, the Pass value is refunded with a deduction of a 15% cancellation fee. Passes that are partially or fully used, or which are lost or stolen, will not be refunded or replaced. Promotional Passes are non-refundable and non-exchangeable, as stated at time of booking.

In the event of non-provision of part of a service by a Carrier, an appropriate endorsement must be obtained. The unused Pass must be sent to My Interrail Customer Support, PO Box 153, Alresford, Hampshire, SO24 4AQ, United Kingdom. We will not be liable for any Passes lost in transit or otherwise not received by us. All refunds will be made by the same method and to the same payment card with which the Pass was purchased. Cash refunds will not be made.

An administration charge not exceeding £10 per Pass may be made for any refunds requested by you, in addition to the 15% cancellation fee. If we make any change to or cancel your booking, our maximum liability to you will be to refund the price of your Pass.

### **Lost, stolen or damaged Passes**

We do not undertake to issue duplicate Passes to replace lost or stolen Passes including where these have been issued as digital tickets stored on a lost, stolen or damaged mobile device. If you have purchased Ticket Protection Plan cover at the time of booking your Interrail Pass then, subject to the conditions of that plan, you will be entitled to a partial refund depending on the remaining validity on your Pass when it was lost or stolen. A refund can only be issued once all required documentation to file your claim is received. The required documents include your police report, ticket receipts and a notarised written report of how the pass was lost or stolen. Please refer to our Ticket Protection Plan page for further details.

Any Pass which has been spoiled, tampered with or altered in any way is not valid for travel and you must return it to us. If your Pass was damaged or tampered with whilst in transit then please contact us immediately for assistance. Please also note that we reserve the right to refuse to issue a replacement Pass if the damage on your Pass is deemed as not having occurred whilst your Pass was in transit to you. No replacement Pass will be issued where the Pass has been so damaged or defaced as to prevent the reading of essential details.

## **8. USE OF PASSES**

### **Interrail Pass definition**

A paper Interrail Pass consists of a machine-printed ticket and a Pass cover that includes the travel

report. Neither the ticket nor the Pass cover is valid on its own. If you travel using one without the other you will be liable for payment of a full-fare ticket and a fine. An Interrail mPass is a barcode to travel which is uploaded to the Rail Planner App and shown to railway staff as you travel for acceptance on your journey. An Interrail Pass is strictly personal, non-transferable and valid only upon presentation of a passport or other recognised travel identification document. If you travel without a passport or a legal equivalent to be presented together with the Pass, you will be liable for payment of a full fare ticket and a fine.

### **Proof of eligibility to use Pass**

During your trip, you must ensure that you will at all times be able to produce the same proof of identity/residence/age (identity card, passport or residence permit etc) which you entered at the time of purchasing your Interrail Pass. The information printed on your Pass (e.g your name, passport/identity card number, country of residence etc) may be checked by railway staff to ensure that it matches those details given on your proof of identity. Where your identity card or passport is not issued by the authorities of one of the eligible European countries, you must also produce evidence that you have the necessary documentation to be residing in the country you selected to be shown on your Pass at the time of booking (e.g. entry visa, proof of address).

Railway staff are authorised to confiscate a Pass under any of the circumstances below:

- (i) Where the holder cannot produce proof of eligibility;
- (ii) Where the Pass is being used by anyone other than the person to whom it was issued;
- (iii) Where personal details or travel dates have been altered; or
- (iv) Where the Pass is or appears to be a forgery.

In the above cases, the Pass will be withdrawn and you will have to purchase a full-price ticket for the journey being made. You may also be reported to the police or other legal authorities. We do not accept any responsibility in respect of the issue of any Pass based on inaccurate information supplied by you.

### **Recording personal, ticket and journey details in the travel report**

All Interrail Global Pass holders will receive a travel report along with their Pass. You are required to fill in the personal details and ticket details in the travel report before using the Pass. Before boarding a train, bus or boat, each journey must be recorded in the journey details section of the travel report in blue or black ink. If you travel without having recorded these details you will be liable for payment of a full-fare ticket and a fine.

mPass customers will use the Rail Planner App to enter their travel report as they travel, paper Pass customers may also use the Rail Planner App too to log their travel report.

### **Flexi Pass: filling in the travel calendar box**

Flexi pass holders may choose the days on which they travel within a longer period of overall validity. Before boarding the first train, bus or boat on a travel day, you must enter the date correctly in blue or black ink in the corresponding travel calendar boxes on the ticket, or in the Rail Planner App. If you travel on a date that has not been entered on the ticket or in the Rail Planner App, you will be liable for payment of a full fare ticket and a fine. Once entered, you may not correct a travel date, as it can be considered an attempt at fraud. The correct date must be entered in the next travel day box.

### **Flexi Pass: overnight journeys**

When travelling on an overnight train you need to write down on your paper Pass the day of departure or download an mPass for the day of departure.

### **Travelling within your own country**

The Interrail Global Pass allows you to make two trips in your country of residence, provided it is an Interrail member country. These trips are referred to as the outbound and inbound journey.

- The outbound journey can be used to travel from any rail station in your country of residence to the border or an airport/port.
- The inbound journey can be used to travel from the border or an airport/port back within your country of residence.

You may travel with more than one train, provided the trips are within the same day and within the Pass' validity. The Interrail One Country Pass is valid only for that country and not for travel in your country of residence.

### **Period of validity**

An Interrail Pass is valid within the overall time period indicated on the Pass. Travel can begin after 00:01 on the first day printed on the Pass, and the last trip must be finished by midnight (23:59) on the last day of validity.

### **1st and 2nd class**

An Interrail Pass is valid for travel in the class indicated on the ticket. 1st class Passes are also valid in 2nd class cars. Those wishing to travel 1st class with a 2nd class Pass must pay the full difference between 1st and 2nd class fare on the respective route. There is no refund for 1st class Pass holders travelling in 2nd class. Extra charges are applicable on upgrading your accommodation to private compartments and sleeper cars when available. Holders of a 1st Class Pass should note that some trains provide 2nd Class accommodation only. This consideration is allowed for in the pricing of the 1st Class Pass.

### **Seat availability and reservations**

An Interrail Pass does not guarantee a seat in a train or boat, unless a reservation is secured in advance. Fees for seat reservations, sleeping accommodation, port taxes, meals, and other services while onboard trains and boats are not included in the price of the Pass. Reservations are compulsory for specific trains in some countries.

### **Responsibility of customer**

If you have to change trains on a journey you are making, you will be responsible for transferring yourself and your baggage between the trains and, if necessary, between stations. You are responsible for making sure that you join the correct train and that you get on and off at the correct station. We will not be responsible for any loss or delay caused as a result of your joining the wrong train or getting on or off at the wrong station.

All Interrail Passes are personal and must not be shared, whether digitally by screenshot or otherwise.

You are also responsible for ensuring that you are in possession of a valid passport or other valid travel documents when you travel, and that you have obtained all necessary visas or other immigration documents which you need for all countries through which your journey passes. If you attempt to travel without a valid passport or other necessary travel documents you may not be allowed to board the train. Where a Pass has been issued as an mPass, it is your responsibility to ensure you have downloaded the latest version of the Rail Planner app and that your mobile device has sufficient charge to display the barcode at any time during your journey. You are responsible for any data charges incurred.



## **9. CLAIMS**

All claims must be made in writing within 28 days of the date of travel and should enclose all Passes relating to the booking. Where a claim is being made in respect of an incident or travel amendment, a suitable confirmation of the incident and/or endorsement of appropriate ticket(s) must be obtained from a member of staff, present when the incident took place. As an agent for the Carriers, ATOC Ltd is not liable for claims arising from actual travel. Where possible, we will forward any notices or claims received to the appropriate authority, Carrier or other service provider for action. We may charge an administration fee, not exceeding £10 per Pass, for dealing with these requests.

## **10. GOVERNING LAW**

You agree that the following laws will apply to your purchase and use of your Interrail Pass: The laws of England and Wales shall apply to all disputes howsoever arising in connection with the booking and the supply by ATOC Ltd of Passes and the contract between you and ATOC Ltd and the English Courts shall have sole jurisdiction. For an Interrail Pass valid in more than one country, transportation is subject to the “Uniform Rules concerning the contract for GCC-CIV/PRR”. For Interrail Passes valid in one country only, the legal provisions of the relevant Carrier apply. For journeys by sea, the legal provisions of the individual sea Carrier apply.

## **11. PERSONAL INFORMATION AND PRIVACY**

### **11.1. Introduction**

In order for us to provide some of the services through My Interrail we will need to collect information from you. By using these services or providing us with information you consent to the collection, use and transfer of your information under the terms of this policy.

### **11.2. Personal Information Collected**

#### **11.2.1. Active Collection of Information**

Some of the services require us to collect and use your information for example location information in order for you to benefit from specific features.

We only collect and use such information unless you opt not to receive such additional features.

Your location data may also be used by our contracted partners to provide you with personalised offers and promotions based on non-identifying data and geo-location data. For the purpose of this service, we only share technical data with our partners (such as your mobile advertising IDs) to ensure that we do not identify you as a person.

We may also use your location information for the purpose of improving the journey experience we provide to you.

If you wish to opt-out of these particular services, you can use the “opt-out of interest-based advertising (<https://support.google.com/googleplay/answer/3405269>)” option on Android or the “Limit Ad-Tracking([support.apple.com/kb/HT4228](https://support.apple.com/kb/HT4228))” option on iOS.

### **11.2.2. Passive Collection of Information**

We may collect and process anonymous information about your use of the services, such as some of the pages you visit and some of the searches you perform. Such information is used by us to help us improve the contents of the site and to compile, for internal market research purposes, aggregate statistics about individuals using it. This kind of anonymous information can be obtained by our use of "cookies" as well as other means. Please see our "Use of Cookies" section on MyInterrail.co.uk for more information on our use of cookies.

We may also share anonymous information about your use of the services with third parties for analytical purposes.

### **11.3. How we use your Personal Information**

When you supply personal information to us, we will use it in order to process your order. We and/or the train companies whose information is provided in services may also use your information: (a) for internal market research and analysis purposes; and (b) to carry out survey related activities with you.

We will not share or distribute any of the information you provide to us to unaffiliated third parties, unless required to do so by law.

We will only collect and use your information for the services to be provided and the duration required for the provision of the services. We may need to retain the information for a reasonable period of time after the end of the services.

### **11.4. Sharing of Information**

The information you provide to us may need to be accessed by our staff, service providers and train operating companies.

Where you have consented to receive such services we will share your information with contracted third parties for the purpose of:

- a) providing the services and customer service assistance;
- b) marketing services; and
- c) advertising

These service providers will only have access to the information needed to perform the relevant service and may not use your information for any other purpose. They will also be required to use your information strictly in accordance with data protection laws, including maintaining adequate security measures to protect such information.

### **11.5. Links to third party Internet sites**

The services or our website may contain links to other sites and sources of information. By clicking on these, you will leave our site and these terms will not apply to your use of any other sites.

### **11.6. Data Security**

We employ administrative, electronic and physical security measures to ensure that the information that we collect about you is protected from access by unauthorised persons and protected against unlawful processing, accidental loss, destruction and damage. By using our website and/or services you acknowledge and agree that, except to the extent required by the Data Protection Laws, we shall not be responsible for any unauthorised use, distribution, damage or destruction of personal data. We will only retain your information for a reasonable period or as long as is required by law.

We may link you to third party websites which have their own privacy policies. We do not accept any responsibility or liability for the privacy policies, content or security of these websites.

#### **11.7. Changes to this Privacy Policy**

There may be changes in how we use your data. All such changes will be notified to you by updating our privacy policy available at [myinterrail.co.uk](http://myinterrail.co.uk).